



## Freddie Mac Announces 2024 SHARP Award Winners

February 4, 2025

*SHARP Awards Recognize Top Performing Mortgage Servicers*

**MCLEAN, Va. (Feb. 4, 2025)** – [Freddie Mac](#) (OTCQB: FMCC) announced the nine winners of its 2024 Servicer Honors and Rewards Program ([SHARP](#))<sup>SM</sup>, which annually recognizes mortgage loan Servicers for quality servicing, risk management and sustainable homeownership resulting in superior portfolio performance. The winners represent outstanding customer service and positive efforts to prevent and alleviate loan delinquencies. Rankings are automatically determined based on performance relative to other Servicers in each of the three rank groups.

“We’re proud to recognize and celebrate the success and outstanding work undertaken by this year’s SHARP winners,” said Mike Reynolds, Freddie Mac Single-Family Head of Servicing. “We thank our Servicers for their continued, steadfast dedication to homeowners in need of mortgage relief, including those impacted by hardships from natural disasters in the last year.”

### 2024 SHARP Award Winners:

#### Clients servicing 200,000 or more Freddie Mac mortgages

- Gold: Mr. Cooper
- Silver: PennyMac Corporation (sub-serviced by PennyMac Loan Services, LLC)
- Bronze: Onslow Bay Financial LLC (sub-serviced by PHH Mortgage Corporation, LoanCare, LLC, Mr. Cooper and Flagstar Bank, National Association)

#### Clients servicing between 75,000 and 199,999 Freddie Mac mortgages

- Gold: Marlin Mortgage Capital, LLC (sub-serviced by Mr. Cooper, Valon Mortgage, Inc and ServiceMac, LLC)
- Silver: CrossCountry Mortgage, LLC (sub-serviced by Mr. Cooper)
- Bronze: Provident Funding Associates, L.P.

#### Clients servicing between 20,000 and 74,999 Freddie Mac mortgages

- Gold: Pingora Loan Servicing, LLC (sub-serviced by Mr. Cooper and Flagstar Bank, National Association)
- Silver: MSR Asset Vehicle LLC (sub-serviced by PHH Mortgage Corporation)
- Bronze: Union Savings Bank

SHARP is a rewards program based on the client’s Servicer Success Scorecard ranking. Servicers that have more than 20,000 Freddie Mac master-serviced loans are automatically enrolled in SHARP, which provides performance incentives through rewards and recognition.

#### About Freddie Mac

Freddie Mac’s mission is to make home possible for families across the nation. We promote liquidity, stability, affordability and equity in the housing market throughout all economic cycles. Since 1970, we have helped tens of millions of families buy, rent or keep their home. Learn More: [Website](#) | [Consumers](#) | [Twitter](#) | [LinkedIn](#) | [Facebook](#) | [Instagram](#) | [YouTube](#)