



Freddie Mac Reminds Homeowners Impacted by Hurricane Helene of Mortgage Relief Options

September 30, 2024

MCLEAN, Va., Sept. 30, 2024 (GLOBE NEWSWIRE) -- [Freddie Mac](#) (OTCQB: FMCC) today is reminding homeowners and mortgage servicers of its immediate relief options for those impacted by Hurricane Helene. Freddie Mac's forbearance program provides homeowners mortgage relief for up to 12 months without incurring late fees or penalties.

"For those impacted by Hurricane Helene throughout the Southeast, Freddie Mac and our partners stand ready to provide immediate assistance," said Mike Reynolds, Freddie Mac Single-Family Vice President and Head of Servicing. "Safety is the top priority and once out of harm's way, we want homeowners and their families to know our mortgage relief options are available to help support their recovery."

Freddie Mac's disaster relief options are available to homeowners who have been impacted by an eligible disaster. This includes anytime the homeowner's property experiences an insurable loss, and also covers instances where their homes or places of employment are located in Presidentially-Declared Major Disaster Areas with individual assistance designations. Foreclosure and other legal proceedings are also suspended while homeowners are on a forbearance plan.

Homeowners whose homes are impacted should contact their mortgage servicer—the company they send their monthly mortgage payments to— as soon as possible to talk about available mortgage relief options. This also includes homeowners whose places of employment have been impacted resulting in a financial hardship that prevents them from being able to make their monthly payment.

When they are back on their feet, homeowners have several options to make up the missed payments, including additional forbearance, if needed.

- **Reinstatement.** The option for a lump sum payment is available, but never required, if the homeowner's loan is owned by Freddie Mac. If possible, however, it is the fastest way to get back on track.
- **Repayment plan.** Homeowners pay more each month on top of their existing mortgage payment to make up the missed payments.
- **Payment Deferral.** This option is available if homeowners can resume making their regular monthly payment. With payment deferral, homeowners become immediately current on their mortgage and missed payments are added to the end of the mortgage term without penalties or additional interest.
- **Loan modification.** If a homeowner is facing a long-term financial hardship but can make a reduced mortgage payment, a modification may be the best option.

Freddie Mac also reminds servicers that its disaster relief options are available to affected homeowners outside the declared disaster areas if their home incurs a disaster-related insured loss that impacts their ability to make their mortgage payment.

More information is available on [My Home by Freddie Mac](#) where owners can read about the steps they can take to help recover from a natural disaster, including [frequently asked questions](#) related to disaster and mortgage relief. Freddie Mac also provides dedicated [resources to renters](#) in apartment buildings, to help them plan and prepare for natural disasters, as well as respond and recover after they strike.

About Freddie Mac

Freddie Mac's mission is to make home possible for families across the nation. We promote liquidity, stability, affordability and equity in the housing market throughout all economic cycles. Since 1970, we have helped tens of millions of families buy, rent or keep their home. Learn More: [Website](#) | [Consumers](#) | [Twitter](#) | [LinkedIn](#) | [Facebook](#) | [Instagram](#) | [YouTube](#)

MEDIA CONTACT: Chad Wandler

703-903-2446

Chad.Wandler@FreddieMac.com