Freddie Mac Announces 2023 SHARP Award Winners

February 15, 2024

SHARP Awards Recognize Top Performing Mortgage Servicers

MCLEAN, Va. (Feb. 15, 2024) – Freddie Mac (OTCQB: FMCC) announced the nine winners of its 2023 Servicer Honors and Rewards Program (SHARP)SM, which annually recognizes mortgage loan Servicers for quality servicing, risk management and sustainable homeownership resulting in superior portfolio performance. The winners represent outstanding customer service and positive efforts to prevent and alleviate loan delinquencies. Rankings are automatically determined based on performance relative to other Servicers in each of three rank groups.

"We're proud to honor and highlight the outstanding work undertaken by our Servicers and this year's SHARP winners," said Bill Maguire, Freddie Mac's Vice President of Single-Family Servicing Portfolio Management. "We thank all our Servicers for their steadfast dedication to homeowners in need of mortgage relief and their contribution to help Freddie Mac make sustainable homeownership a reality."

2023 SHARP Award Winners:

Clients servicing 200,000 or more Freddie Mac mortgages

- Gold: PennyMac Corporation
- Silver: Mr. Cooper
- Bronze: Matrix Financial Services Corporation (sub-serviced by Roundpoint Mortgage and Flagstar Bank)

Clients servicing between 75,000 and 199,999 Freddie Mac mortgages

- Gold: Marlin Mortgage Capital, LLC (sub-serviced by Mr. Cooper, Valon Mortgage and ServiceMac)
- Silver: Nexus Nova LLC (sub-serviced by New American Funding, Freedom Mortgage, ServiceMac and Flagstar Bank)
- Bronze: Arvest Bank

Clients servicing between 20,000 and 74,999 Freddie Mac mortgages

- Gold: Colonial Savings, FA
- Silver: Union Savings Bank
- Bronze: MSR Asset Vehicle LLC (sub-serviced by PHH Mortgage)

SHARP is a rewards program based on the client's Servicer Success Scorecard ranking. Servicers that have more than 20,000 Freddie Mac master-serviced loans are automatically enrolled in SHARP, which provides performance incentives through rewards and recognition.

About Freddie Mac
Freddie Mac's mission is to make home possible for families across the nation. We promote liquidity, stability, affordability and equity in the housing market throughout all economic cycles. Since 1970, we have helped tens of millions of families buy, rent or keep their home. Learn More: Website | Consumers | Twitter | LinkedIn | Facebook | Instagram | YouTube